



04/19/2016

AlohaCare Compliance Requirements

AlohaCare has a contract with the Centers for Medicare and Medicaid (CMS) and the State of Hawaii to provide Medicaid (QUEST Integration) and Medicare health coverage. As part of these contracts, AlohaCare is required to maintain an effective compliance program, which includes measures to prevent, detect and correct Medicare and QUEST Integration program noncompliance as well as Fraud, Waste, and Abuse (FWA). A requirement of the compliance program is the oversight of our providers.

Requirements for Providers:

- Participate in AlohaCare's FWA program
- Perform recommended monthly exclusion checks on your employees and partners
- Provide FWA training to your employees
- Maintain compliance and FWA training records – AlohaCare may request training records
- Maintain Standards of Conduct or utilize AlohaCare's Business Conduct Guidelines
- Report all potential exclusion findings, misconducts, and potential FWA to AlohaCare within seven (7) business days immediately
- Provide AlohaCare with documentation showing that exclusion checks were performed upon request

Please note: AlohaCare is prohibited from contractual relationships with and/or make any payment to an individual or entity who is debarred, suspended, or otherwise excluded from participating in state or federally funded programs, in accordance with contractual requirements and/or state and federal regulations. AlohaCare reserves the right to recoup any reimbursement for services rendered by an excluded individual or entity.